

MEDIA RELEASE

16 MAY 2017
FOR IMMEDIATE RELEASE

UPDATES ON 'WANNACRY RANSOMWARE'

SERI KEMBANGAN (16 MAY 2017) – CyberSecurity Malaysia, the national cyber security specialist agency under the Ministry of Science, Technology, and Innovation (MOSTI) would like to update on the current situation related to 'WannaCry Ransomware' attack that hits the world on 12 May 2017.

The updates are as follow:-

1. As of today, CyberSecurity Malaysia has received one (1) official report from an academic institution and we assume that there are more incidents unreported.
2. We would like to urge all organizations (system administrators) to be alert and continue with the necessary action to protect and secure their network infrastructure from being affected;
3. System administrators are urged to patch their systems and keep their users aware of the new Ransomware in order to prevent them from clicking on suspicious emails/files.
4. Public may refer to our advisory alert in our corporate website under MyCERT as preventive measure:-

<https://www.mycert.org.my/en/services/advisories/mycert/2017/main/detail/1263/index.html>

5. We would like to urge the public (organizations and individual users) to report any types of Ransomware attacks to CyberSecurity Malaysia by contacting our Cyber999 help service. Report can be done through the following channels:-

- E-mail : cyber999@cybersecurity.my or mycert@mycert.org.my
- Phone : 1-300-88-2999
- Fax : +603 89453442
- Mobile : +6019 2665850 (24x7 call incident reporting)
- SMS : Cyber999 report email complaint to 15888



6. Ransomware attack is not a new cyber threat. Previously, CyberSecurity Malaysia received reports related to Cryptolocker, Cryptowall, CBT Locker, Teslacrypt Locky, and several types of Ransomware. It is targeted to both individual users as well as businesses.
7. These malicious software infect computers, lock and encrypt files in the computer and prevents user access to the system until a ransom is paid to the creator(s) to unlock.
8. Among the impact are loss of valuable data, disruption of organization's operation, reputation and high cost incurred in recovery process.
9. In general, Malaysians are still not aware of the existence of Ransomware. Hence, they may not have sufficient information about its threat.
10. Hoax messages related to Ransomware WannaCry issues are now viral on social media. We suggest public to get the right information from official source and verify the information before sharing it on their social media.
11. Malaysians are also advised to equip themselves with cyber security knowledge and use the technology (internet and its application) prudently and ethically.

CyberSecurity Malaysia is continue proactively monitor the current situation and will take necessary action by providing technical assistance to the affected organisations and individual users on remediation and preventions through our Cyber999 service.

Other advisories and alerts issued by CyberSecurity Malaysia that needs immediate patches as a measure to prevent ransomware infection are:

<https://www.mycert.org.my/en/services/advisories/mycert/2017/main/detail/1262/index.html>

<https://www.mycert.org.my/en/services/advisories/mycert/2017/main/detail/1255/index.html>".

Kindly please quote Dato' Dr. Haji Amirudin Abdul Wahab, Chief Executive Officer, CyberSecurity Malaysia.

For further enquiries about this document, please email: media@cybersecurity.my or call +603-89926888, Mohd Shamil Mohd Yusoff (ext: 6978) / Zul Akmal Abdul Manan (ext: 6945)